## GOV.UK One Login

## Users create a GOV.UK One Login upfront

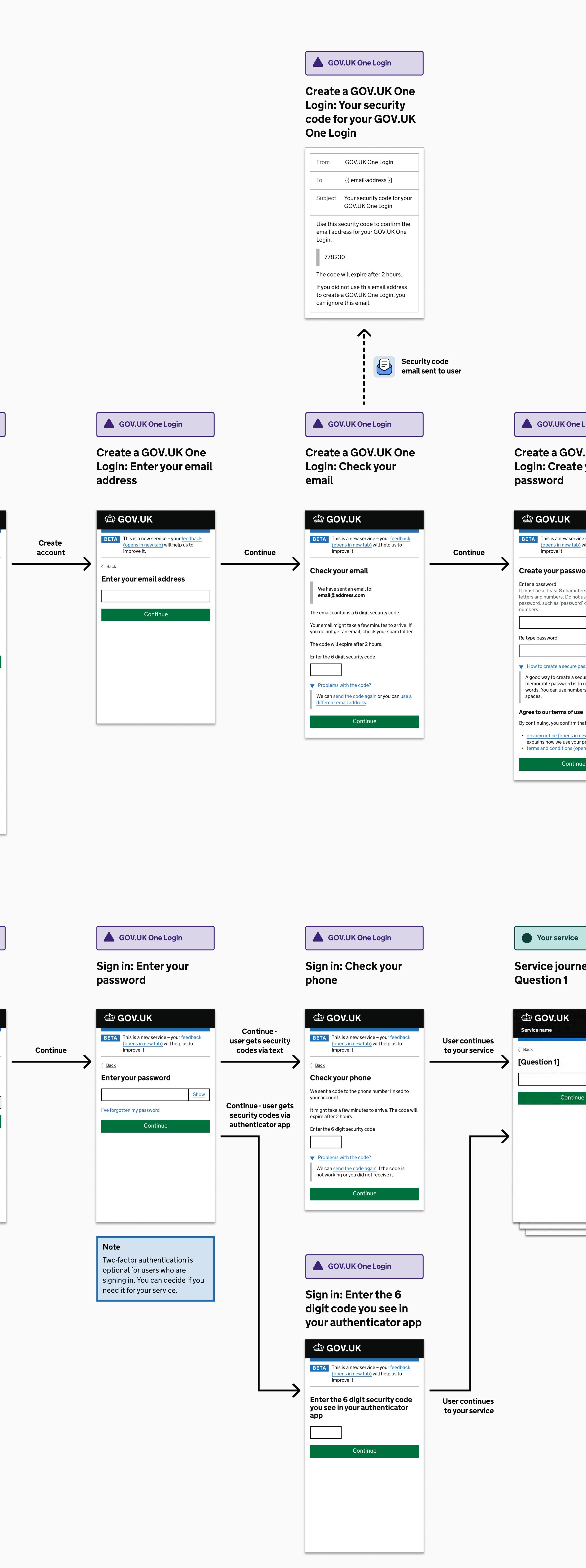
This journey map shows a user creating a GOV.UK One Login at the start of your service journey.

Users start at your service's start page, usually on GOV.UK. They create a GOV.UK One Login using their email address, a password and two-factor authentication. Then, they're sent to your service to complete their journey.

This option is usually best for your service if you need all your users to create a GOV.UK One Login before they can do anything.

This map was last updated in February 2023. It may differ slightly to the live journey.

+ GOV.UK		GOV.UK		GOV.UK One Login
GOV.UK home page		Service journey: Service name		Create a GOV.UK One Login or sign in
Corenavirus (COVID-19) Rules, guidance and support Welcome to GoV.UK	User finds your service	<section-header><section-header>         COULDE         Eservice name]         Information about the service]         You'll need a GOV.UK One Login to use this service. If you do not have a GOV.UK One Login, you can create one.</section-header></section-header>	User selects start button	DETA       This is a new service – your feedback (opens in new tab) will help us to improve it.         Create a GOV.UK One Login or sign in
Information Simpler, clearer, faster Search on SOV/UK Popular on GOV/UK Coronavirus (COVID-19); ruses Search check what you need to do Sign in to your personal tax account Held a leg Sign in to your Universal Credit account Denefits Includes at gibility, appeals, tax credits and Universal Credit		Start now 🔪		<ul> <li>You'll need:</li> <li>an email address</li> <li>a way to get security codes - this can be a mobile phone number or an authenticator an Muleish (Cymraeg).</li> <li>The GOV.UK One Login is also available in Welsh (Cymraeg).</li> <li>Create a GOV.UK One Login you can sign in.</li> <li>About GOV.UK One Login</li> <li>GOV.UK One Login is new. At the moment you can only use your GOV.UK One Login with:</li> <li>Apply for a vehicle operator licence</li> <li>GOV.UK email subscriptions</li> <li>LITE (Licensing for International Trade and Enterprise)</li> <li>Request a basic DBS check</li> <li>GOV.UK One Login is currently separate from other government accounts (for example Government Gateway or Universal Credit).</li> <li>In the future, you'll be able to use your GOV.UK One Login to sign in to most services on GOV.UK.</li> </ul>
				Sign in Sign in COV.UK One Login Sign in: Sign in to you GOV.UK One Login
				BETA This is a new service - your feedback   (opens in new tab) will help us to   improve it.   Continue



Login V.UK One e your	GOV.UK One Login Create a GOV.UK One Login: Choose how to get security codes		GOV.UK One Login Create a GOV.UK One Login: Enter your mobile phone number	Cre Log pho
ce – your <u>feedback</u> ) will help us to <b>Continue</b>	<b>BETA</b> This is a new service – your <u>feedback</u> (opens in new tab) will help us to improve it.	User selects 'text message'	<b>BETA</b> This is a new service – your <u>feedback</u> (opens in new tab) will help us to improve it.	Continue
word ters and must include t use a very common rd' or a sequence of	Choose how to get security codes         To finish creating your account, choose a way to prove it's you when you sign in.         Text message		Enter your mobile phone number We will send a 6 digit security code to the number you give us. UK mobile phone number	<ul> <li>Bac</li> <li>Che</li> <li>W</li> <li>It mig</li> </ul>
Show Show Show Dassword ecure and to use 3 random bers, symbols and	<ul> <li>Authenticator app for smartphone, tablet or computer</li> <li>What is an authenticator app?</li> <li>An authenticator app creates a security code that helps confirm it's you when you sign in.</li> <li>You can use an authenticator app on your smartphone, tablet or desktop computer. Download an authenticator app for your</li> </ul>	User selects 'authenticator app'	I do not have a UK mobile number   Mobile phone number Include the country code, for example +33 for France	expire Enter Pr We dif
se that you agree to our: <u>new tab</u> ), which r personal information bens in new tab) ue	smartphone or tablet from your app store or search online for an authenticator app for your computer. Continue		Continue	
			Create a GOV.UK One Login: Set up an authenticator app	
			BETA This is a new service – your <u>feedback</u> (opens in new tab) will help us to	Continue
			<ul> <li>improve it.</li> <li>Set up an authenticator app</li> <li>1. Open your authenticator app on your smartphone, tablet or computer.</li> <li>I don't have an authenticator app</li> </ul>	Continue
ney:			You can download an authenticator app for your smartphone or tablet from your app store. If you don't have a smartphone or tablet, search online for an authenticator app for your computer.	
			You can use any authenticator app. 2. Use your authenticator app to scan the QR code.	
Je			<ul> <li>I cannot scan the QR code</li> <li>You can enter the secret key into your authenticator app instead.</li> <li>Secret key:</li> <li>QWMA HC7F SZQW YIJJ RRIT X64U KCSS OHSK</li> </ul>	
			<ul> <li>OHSK</li> <li>Some authenticator apps call the secret key a 'code'.</li> <li>3. The authenticator app will show a security code.</li> <li>4. Enter the security code.</li> </ul>	
			Security code This is the 6-digit number shown in your authenticator app	

